

# Introducing GNWT

- Located to northern Canada, the Northwest Territories (<a href="https://www.gov.nt.ca">https://www.gov.nt.ca</a>) has a population of just over 45,000, the capital city is Yellowknife, and a land mass roughly equal to France, Portugal, and Spain combined.
- The Northwest Territories is one of only two jurisdictions in Canada with a consensus system of government instead of one based on party politics.
- Operating as a government entity, physical and electronic record keeping along with maintaining privacy are top priority. This is why they selected OpenText starting with the iRIMS program (aka eDOCS) and later transitioning to the Content Suite Platform (Livelink 9.7.1). Currently running 21.4.
- Today, there are 12 government departments with roughly 3,000 employees using the Content Suite Platform with a strong emphasize on records classification and usage of the Content Server workflow for automating document centric processes related to AP, HR, e-Approve, Ministerial Tracking System, and many other applications.



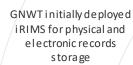




Annual snowcastle under construction on Great Slave Lake

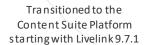


# **GNWT** Journey



Deployed Content Suite across 12 departments and 3,000 us ers with over 28M items under management (email, documents, and physical items) Today – continuing to run CSP 21.4 on-premise in mostly classic view and starting to incorporate the Smart UI in landing pages and WF processes.







Ministerial Tracking System, e-Approve, Comm Planning, and Session Note process



Next up – investigating opportunities to integrate several internal systems with our CSP workflows.



### **GNWT Best Practice Recommendations**

# Training & Documentation

Be prepared to provide more training to end users than anticipated including guides, videos, and 'click through' tutorials.

### Customer Support

Have a knowledgable support team that provides fast response times.

#### **Look for Tools**

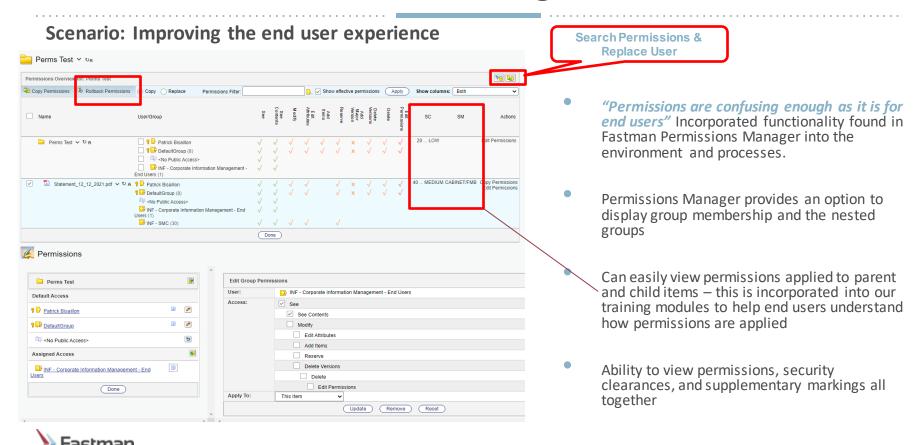
For example, incorporated Fastman Permissions Manager to fill several gaps.

- Let's you view permissions, security clearances, and supplementary markings.
- Allows users to view permissions even w/o 'Edit Permissions'



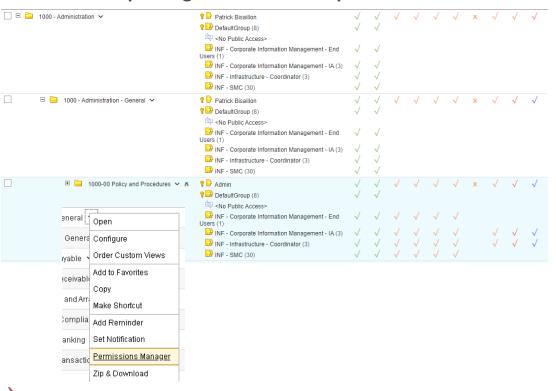


## Permissions Manager Focus



### Permissions Manager Focus

#### Scenario: Improving the end user experience

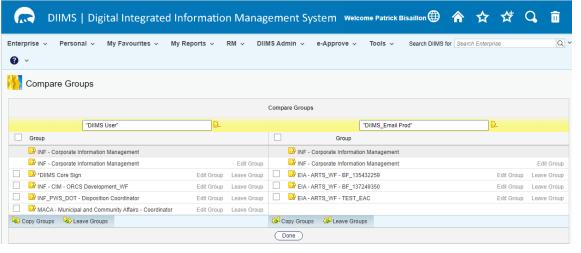


- Best Practice: The ability to apply certain permissions to specific levels in the folder structure is key. We have different permissions applied down to a certain level before we allow end users to save content.
- Best Practice: Allow users without 'Edit Permissions' rights to view permissions on objects



### Permissions Manager Focus

#### Scenario: Compare and Copy Group Membership



- GNWT uses the 'Compare Groups' feature daily for new account creation and modifications. Using Permissions Manager greatly reduces the effort and eliminates mistakes.
  - Because most of our workflow processes are group based, this tool allows us to copy groups from one user profile to another
- Option for a user to leave a group or multiple groups



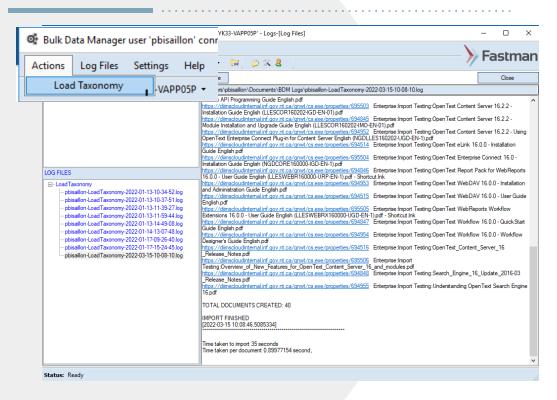
# Bulk Data Manager Focus

Scenario: Load Taxonomy

As part of the implementation process, GNWT imports large amounts of files located on shared drives into to the Content Suite Platform.

Using BDM, GNWT loads folder structures with documents to CSP while maintaining some of the original meta-data (dates).

No scripting is required and business users can perform the migration.





### Fastman Management Suite

#### Trust your data. Drive your data.

Fastman solutions ensure the security and integrity of your enterprise information by increasing the trust your business has in its Content Suite and Extended ECM platforms. We unlock new opportunities, driving more value from your data, and radically changing the way these systems are perceived and used within your business.



#### Permissions Manager

Ensure that only trusted individuals can access or modify the information stored within your Content Suite or Extended ECM platforms including SAP Extended ECM by OpenText.



Access Manager

Ensure that licence compliance is retained within OpenText Content Suite and Extended ECM platforms.



Bulk Data Manager

Simplify the migration and transformation of your content between Content Suite instances, into the cloud, or into SAP Extended ECM.



Digital Signatures

Digitally sign your documents within OpenText Content Suite using the DocuSign Agreement Cloud and DocuSign Signature Appliance.





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