November 2020 Mini-Series
Episode 3: New Features and Advanced Functions of Fastman Permissions Manager

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About Fastman

• An authorized OpenText Technology Partner
• 14+ years in business
• Offices in North America, Australia, Asia, and Europe
• Focused OpenText Content Suite Partner
  • Products target access and permissions, data management, and digital/electronic signatures
Some Current Customers

Suncor Energy
Canada
SCK\-CEN
Black Sea Trade & Development Bank
Jemena
EDQM
European Directorate for the Quality of Medicines & HealthCare
Aerospace
Alcatel-Lucent
Southern California Edison
Snohomish County PUD
Public Utility District No. 1
Santee Cooper
City of Surrey
WeL Networks
Phillips 66
Evides
Fastman
In today’s world, data and information means power and value, and like anything of value, it must be protected.
Be Proactive with Information Security

• The practice of protecting information by mitigating information and data risks.

• Typically involves preventing or at least reducing the probability of unauthorized access, use, disclosure, deletion or corruption.

• Is about process and control.

• Runs in parallel with its close cousin cyber security (which focusses on the network and prevention of infrastructure-based attacks).

• Reference: ISO 27000

  • “CIA” Triad - Confidentiality, Integrity, Availability
Content Suite / Extended ECM has very powerful access and security capabilities

**But…**
- *It is not transparent*
- *Costs of maintaining it can be high*
- *Policy can be hard to enforce*
- *Risk of non-compliance remains*
Security and Permissions in OTCS is complex!

### Application Security
- Architecture
- Security Settings
- Hardening
- Administration

### Data Security
- PII Identification
- Records Management
- Archive Server
- Data Sovereignty
- Object Type Validation
- Rights Management
- Anti-Virus
- Digital Rights Management

### Permission Model
- Object Permissions
- Engineering Permissions
- Metadata Permissions
- Brava! Permissions
- Security Clearances
- Search Permissions
- User Privileges

### Authentication
- Users and Groups
- Directory Services

### Integration
- REST / SOAP

### Reports & Monitoring
- Auditing
- Logging
- WebReports
- Content Intelligence
- Splunk
- Analytics
And is becoming more complex!
What Are Our Customers Asking For?

• Support for growing requirements around
  • Volume
  • System complexity
  • Records Management
  • Implementation and Support
  • Cloud certification
New Features

• **Supporting large numbers of related items**
  - Customers are increasingly dealing with access control requirements across many hundreds of thousands of related items
  - Permissions Manager already supports collections
  - Now added support for these large volumes of content inside collections

• **Transport support for Permissions Templates**
  - Design, test, deploy across Dev/Test/Production
  - Synchronize to permissions design and deployment
Building on Existing Advanced Features

• Manage permissions across collections
  • Collect related content regardless of location
  • View, search, change, replace, edit permissions on one, many, or all items in a collection
  • Leverage standard Permissions Manager functions
New – Support for Large Collections

- New ‘Entire Collection’ button
  - Selects all items
  - Implies sub-items
  - Respects limits
  - Normal cascade options remain
  - Paginates
Do You Really Want to???

- ‘Real’ count of items
  - vs. displayed count
- By type
  - Includes all types
Respects Admin Controls

- Allowed number of items
- Allowed Types
- Skipped Reasons
Building on Existing Advanced Features

• Permissions Templates and Virtual Permissions
  • Work with ‘virtual’ permissions sets across all of Permissions Manager functions, including collections
• Save and share saved Permissions Templates
  • Personally
  • Within teams
  • Across the organization
New – Transport support for Templates

• Support Dev / Test / Prod lifecycle
Validation

- Two levels
  - Template access itself
  - Access lists / permissions within the Template
Validation

- Two levels
  - Template access itself
  - Access lists / permissions within the Template
Summary

• Collections now supports large numbers
  • Normal admin controls apply
  • Highly relevant to Business Workspaces / Extended ECM but also to classic OTCS systems
• Permissions Templates now ‘transportable’
• Included under maintenance in next release of Permissions Manager
  • Certified for OTCS and Extended ECM 20.n
  • ‘Should be’ compatible with earlier versions (no issued reported)
Which Takes us Back to..

To ensure information is secure, users are not disenfranchised, and costs are contained

You need a comprehensive and proven tool built for purpose
Fastman Permissions Manager remains the leading product to meet the Access and Permissions challenge for OpenText Content Server and Extended ECM

- Increases its effectiveness as a risk and compliance platform
- Increases ROI, lowers deployment and support costs
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